

QUALITY POLICY

The Management has implemented and maintains a Quality Management System based on the requirements of the standard ISO 9001.

The Quality Management System applies to the activities of R+D+I of probiotics and their derivatives:

- The complete evidence substantiation from isolation and characterization through in vitro assays and clinical trials.
- Analysis service by quotation and/or by contract.
- Development of clinical trials with probiotics and their derivatives.
- Development of R+D*I projects with probiotics and their derivatives.

Which have been developed in its facilities in Tres Cantos, Madrid.

The **Quality Policy** is based on the following commitments:

1. **Commitment to achieve and maintain high levels of customer satisfaction.**
2. **Commitment to comply with all requirements, whether legal, contractual or otherwise that are applicable to us because of our activity**, so that our actions in no case may contravene the legal requirements and specifications established by the different public administrations.
3. **Commitment to carry out a continuous assessment of risks associated with the activities collected within the quality management system**, in which all possible risks are analysed, preventing and avoiding deviations in this way, and taking decisions to minimize possible nonconformities.
4. **Commitment to carry out our work within a management environment that guarantees the continuous improvement** in our processes, our methods of action and our relationships with stakeholders, through the establishment and regular review of our quality objectives and quality policy.
5. **Commitment to promote the dissemination, understanding and adoption of our quality policy within the organization**, through the training and continuous communication with our workers.
6. **Commitment to control and effectively manage of all our departments**, which allows us to meet our objectives and obtain a high degree of quality of the same, with special emphasis on:
 - Quality of our clinical trials and strains' collection
 - Coordination of the activities of the different departments
 - Organization of activities

Tres Cantos, March, 23rd 2021



Juan Carlos Ameneiro Rivas
Sole Administrator